

Claim Form

If you have a claim, contact Aqua Gen's sales- and marketing department by telephone. Fill out the form and send it to your contact person at Aqua Gen by e-mail or fax.

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Information about Delivery

Customer: _____ Site: _____ Contact person: _____

Order no.: _____ Delivery date: _____ Producing site: _____

Fish species: _____ Product: _____

Number of boxes: _____ Number of eggs in shipment: _____

Reception control conducted: _____ By client: _____ By Aqua Gen: _____

Transport type/carrier: _____

Description of Claim

When did the problem start? _____

What proportion of the egg shipment is affected? _____

Briefly describe the problem: _____



Measures taken

Have any measures been taken to limit losses? _____

Has any material been frozen? _____

Have samples been taken in buffered 4 % formalin? _____

Have any external fish-health services been contacted? _____

Name and contact information for fish-health service: _____

Can the situation be documented with photographs? _____

Has a plant inspection been agreed upon with Aqua Gen? _____

Place/date: _____

Signature: _____

